



NEIGHBORHOOD
HEALTH CENTER

Become an NHC Board Member

We take patient-centered
healthcare to heart.



NHCOregon.org

**Can you set aside your personal interests
for the good of the community?**

**Do you have time
to volunteer monthly?**

BECOME AN NHC BOARD MEMBER!

NHC Board of Directors are volunteers who meet monthly. The Board has sub-committees that also meet regularly. At meetings, directors will review and approve financial and quality reports, review and approve policies, consider significant risk management issues, and more.

As an NHC Board Member, you will be expected to:

- Serve a three-year term
- Attend all monthly meetings, and
- Join at least one subcommittee.

SOME ADDITIONAL BENEFITS

Professional Development: Serving as a Board of Director can improve your professional skills, such as public speaking, networking, and leadership experience. It also provides exposure to other disciplines that you may not encounter in your day job, such as financial reporting, strategic planning, or quality improvement, to name a few.

Business Development: Volunteering on boards gives you unique access to business and community leaders and allows you to demonstrate professional value through meaningful participation in board meetings.

FOR MORE INFORMATION CONTACT

PENNY L. MOORE

Director of Development & Communications

503-941-3054

moorep@NHCOregon.org

WHAT IS AN FQHC?

A Federally Qualified Health Center, or FQHC, is a designation from the Bureau of Primary Health Care and the Centers for Medicare and Medicaid Services of the United States Department of Health and Human Services. FQHCs are federally supported community health centers that receive funding under a Public Health Service Act 330 grant.

WHAT MAKES UP AN FQHC BOARD OF DIRECTORS?

Designed to enhance primary care services in high need urban and rural communities, FQHCs serve underserved, underinsured, and uninsured, including houseless people, migrant workers, and non-U.S. citizens, regardless of their ability to pay. A sliding fee discount based on the patients' family income and size is available to all qualifying patients.

FQHCs operate under a Board of Directors structure which requires a majority of the board (51%) to be patients of the center. The Board of Directors serve under the supervision of the Health Resources and Services Administration (HRSA), which is part of the United States Department of Health and Human Services (HHS). FQHCs are meant to provide comprehensive health services to the medically underserved to reduce the patient load on hospital emergency rooms.

WHY SHOULD I BECOME A BOARD MEMBER?

Many individuals view board service as a rewarding way to volunteer their skills and talents to support a mission — like healthcare — that they feel passionate about. If you care about the quality of healthcare for the underserved in the Portland area, joining NHC's Board of Directors might be the right choice for you.

WHAT DOES A BOARD OF DIRECTORS DO?

The Board functions include oversight in the following areas:

- A. Budget and Finance
- B. Planning
- C. Board Development
- D. Public Relations
- E. Policy

WHAT DOES A BOARD OF DIRECTORS NOT DO?

Board members must not use their positions to obtain employment in the center or for preferential medical treatment for themselves, family members, or close associates. In addition, Board of Directors should not attempt to resolve staff complaints.



ABOUT NHC

Neighborhood Health Center (NHC) was established in 2010 as a 501(c)3 not-for-profit community health center and obtained Federally Qualified Health Center (FQHC) status in 2012. NHC provides primary healthcare services to uninsured, underinsured, underserved, at-risk patients in Washington and Clackamas Counties in the Portland, Oregon area.

OUR MISSION

Building healthy communities – one neighbor at a time – through patient-centered healthcare, regardless of income or current state of wellness.

OUR VALUES

NHC is committed to always treating our patients and staff with respect, honor and trust; always providing continuous improvement, personal renewal, well-being, recognition and celebration.

Patients who volunteer on our board help make some of the most valuable decisions for NHC.