



## Canby Clinic Move FAQ

Our upcoming clinic move will improve the care you receive.

### **Why is the clinic moving?**

NHC Canby Medical Clinic is moving so that we can expand our services to include dental care and pharmacy in one location.

### **Will this affect the cost of services?**

No, the cost of services will not change.

### **How will my appointments change?**

Nothing will change until we move. As we get close to September, your medical appointments may be scheduled at the new clinic. If that is the case, you will receive an appointment card with the new address (227 NW 3rd Ave, Canby, OR 97013) and your appointment reminder via email, text, or phone will also include the new clinic address if you opted-in for appointment reminders.

### **Will I get a new care team?**

No. Your current provider and care team will move with you to the new clinic.

### **Is there free parking at the new location?**

Yes, the new clinic has plenty of street parking directly in front of the clinic and across the street.

### **Is the new location fully ADA accessible?**

Yes, this location is fully accessible with an elevator, ADA accessible bathrooms, and ramps.

### **Do I have to fill out any paperwork for this move?**

If you receive new services, such as dental or pharmacy care, you may need to fill out additional paperwork.

### **Is the new NHC Canby Medical and Dental Clinic easy to get to?**

Yes, the new clinic is just a 5-minute walk or 2-minute drive away from our current location [.04 miles away]. It will be located in the Andrus Building [227 NW 3rd Ave, Canby, OR 97013], across from Wait City Park, between N. Grant and N. Holly streets.

### **Can I start scheduling my appointments there now?**

Once we have an official open date, appointments scheduled after that date will automatically be scheduled at the new location.